

## Terms of Assembly and Service

(State 01-02-2023)

These installation and service conditions are effective for services such as installation, maintenance, repair, service, calibration, planning and commissioning work in and outside our premises, and for their preparation and review in the office.

### **Inspection fees and estimation of costs for repair works without an order:**

Sensor with one quantity 100,- Euro / sensor, double/combi sensor 150,- Euro / sensor, multi measurement systems 250,- Euro / system inspection fee plus back-shipment costs.

### **Payment Conditions / Prices:**

Invoices are due for payment without deduction immediately upon receipt. The following rates are net and the value added tax (VAT) is added in cases where it matters.

### **Working hours:**

The normal working hours of our staff is 40 hours per week with 8 working hours per day from Monday to Friday. Our staff is made available from Steinenbronn. Transportation costs, travel preparations, travel times, documentation work will be charged on a proven effort basis.

### **Hour Rates for our Staff and Equipment based on Effort:**

in house / on-site

Project manager or software engineer per working hour:	150,- / 150,- EUR
Project, construction or calibration engineer per working hour:	130,- / 130,- EUR
Service technicians or calibration evaluation per working hour:	120,- / 120,- EUR
Surcharge for calibration standard (sensors or signals) per hour:	60,- / 60,- EUR
Surcharge for calibration standard (air up to 6 m³/h) per hour:	60,- / 60,- EUR
Surcharge for calibration standard (air up to 60 m³/h) per hour:	100,- / 80,- EUR
Surcharge for calibration standard (air up to 1600 m³/h) per hour:	200,- / 100,- EUR
Surcharge for calibration standard (air up to 10000 m³/h) per hour:	290,- / 150,- EUR

**Flow calibration systems on-site are LFE** , other standards upon agreement with add prices !

### **Additional Charges:**

Night surcharge for work from 8 p.m. to 6 a.m:	50%
Overtime surcharge for more than 8 hours of work per working day:	50%
Surcharge for work on Saturdays:	50%
Surcharge for work on Sundays and public holidays:	100%

### **Travel Expenses:**

Travel time of our staff per travelling hour:	110,- EUR
Car flat rate per day (bus and truck with add price on demand)	110,- EUR
Journey by car, including parking rates, tolls, etc. price per km:	1,- EUR
Railway, flights, taxi and add prices are billed on proven costs with a surcharge of 20%.	

### **Onsite Assembly Commissioning & Release and Accommodation Fees:**

Domestic assembly commissioning & release fees for on site work per day:	100,- EUR
Abroad assembly commissioning & release fees for on-site work per day:	170,- EUR
Accommodation based on proven effort, per each night (not less than):	120,- EUR

Higher accommodation prices are billed on proven costs with a surcharge of 20%.

### **Executive Authority:**

Our staff is following orders only if issued by our company.

Extraordinary work requires our approval.

### **Miscellaneous:**

The carried out work must be confirmed and accepted by the customer / purchaser by signing of the service form issued from our staff on site.

### **Terms and Conditions**

Unless provided otherwise the terms of delivery and payment recommended by the ZVEI e.V. for services and products in the electrical industry in the version from January 2018 with extended retention of title are valid. Performance and jurisdiction is at the head office of TetraTec Instruments GmbH.