

Terms of Assembly and Service

(Status 01-01-2022)



These installation and service conditions are effective for services such as installation, maintenance, repair, service, calibration, planning and commissioning work in and outside our premises, and for their preparation and review in the office.

We invoice an inspection fee plus return shipment costs for testing and inspection of defective devices and estimation of costs for repair works which do not result in an order.

Sensor with one quantity inspection fee 90,- Euro / sensor, double/combi sensor inspection fee 120,- Euro / sensor, multi measurement systems inspection fee 220,- Euro / system.

Payment Conditions / Prices:

Invoices are due for payment without deduction immediately upon receipt. The following rates are net and the value added tax (VAT) is added in cases where it matters.

Working hours:

The normal working hours of our staff is 40 hours per week with 8 working hours per day from Monday to Friday. Our staff is made available from Steinenbronn. Transportation costs, travel preparations, travel times, documentation work will be charged on a proven effort basis.

Hour Rates for Staff and Equipment based on Effort: in house / on site

Project manager or software engineer per working hour:	130,- / 130,- EUR
Project, construction or calibration engineer per working hour:	117,- / 117,- EUR
Service technicians or calibration evaluation per working hour:	106,- / 106,- EUR
Surcharge for machinery and equipment (air up to 6 m ³ /h) per hour:	50,- / 50,- EUR
Surcharge for machinery and equipment (air up to 60 m ³ /h) per hour:	90,- / 70,- EUR
Surcharge for machinery and equipment (air up to 1600 m ³ /h) per hour:	180,- / 90,- EUR
Surcharge for machinery and equipment (air up to 10000 m ³ /h) per hour:	260,- / 135,- EUR

Travel Expenses:

Travel time of staff per travelling hour:	95,- EUR
Journey by car, including parking rates, tolls, etc. price per km:	1,- EUR
Railway, flights, rental car, taxi, etc. are billed based on proven effort with a surcharge of 20%.	

Additional Charges:

Night surcharge for work from 8 p.m. to 6 a.m:	50%
Overtime surcharge for more than 8 hours of work per working day:	50%
Surcharge for work on Saturdays:	50%
Surcharge for work on Sundays and public holidays:	100%

Daily Accommodation and Release Fees:

Accommodation based on proven effort, but per night a minimum of:	100,- EUR
Domestic release fee for work on site per day:	50,- EUR
Abroad release fee for work on site per day (on request):	50,- to 100,- EUR

For accommodation based on proven effort we collect an administration surcharge of 20%.

Executive Authority:

Our staff is following orders only if issued by our company.

Extraordinary work requires our approval.

Miscellaneous:

The carried out work must be confirmed and accepted by the customer / purchaser by signing of the service form issued from our staff on site.

Terms and Conditions

Unless provided otherwise the terms of delivery and payment recommended by the ZVEI e.V. for services and products in the electrical industry in the version from June 2011 with extended retention of title are valid.

Performance and jurisdiction is at the head office of TetraTec Instruments GmbH.